

# Agreement for the provision of products

## Order Form

You (the “Customer”) wish to use the software, products and services set out below in the Order Form, which are to be supplied by the M3 Housing Ltd (the “Distributor”).

This Order Form and the Standard Terms (which are available at [www.m3h.co.uk](http://www.m3h.co.uk)) are incorporated into and form the contract between the Distributor and Customer. Customers should read the Terms carefully, as they contain exclusions of the Distributor’s liability at Clause 6. References to relevant sections within the Standard Terms are provided where appropriate.

## Parties

### Distributor:

M3 Housing Limited.  
Three Kings  
23 Commonside East  
Mitcham, Surrey, CR4 2QA  
Company number: 04966582

### Customer:

Company name  
Address line 1  
Address line 2  
City, Postcode  
Purchase Order:

## Products and services being ordered

This section lists the products and consultancy services being ordered by the Customer. The relevant Schedule within the Standard Terms are provided below.

| Quantity                           | Description | Unit Price           | Total                    | Standard Terms reference |
|------------------------------------|-------------|----------------------|--------------------------|--------------------------|
| <b>Software and other products</b> |             |                      |                          |                          |
| Qty 1                              | Product 1   | Product unit price 1 | Product total 1          | Product terms ref 1      |
| Qty 2                              | Product 2   | Product unit price 2 | Product total 2          | Product terms ref 2      |
| Qty 3                              | Product 3   | Product unit price 3 | Product total 3          | Product terms ref 3      |
| Qty 4                              | Product 4   | Product unit price 4 | Product total 4          | Product terms ref 4      |
| Qty 5                              | Product 5   | Product unit price 5 | Product total 5          | Product terms ref 5      |
| Qty 6                              | Product 6   | Product unit price 6 | Product total 6          | Product terms ref 6      |
| Qty 7                              | Product 7   | Product unit price 7 | Product total 7          | Product terms ref 7      |
| Qty 8                              | Product 8   | Product unit price 8 | Product total 8          | Product terms ref 8      |
| <b>Products total</b>              |             |                      | <b>Product sub-total</b> |                          |

| Quantity                          | Description | Unit Price | Total         | Standard Terms reference |
|-----------------------------------|-------------|------------|---------------|--------------------------|
| Implementation and services       |             |            |               |                          |
|                                   |             |            |               |                          |
|                                   |             |            |               |                          |
|                                   |             |            |               |                          |
|                                   |             |            |               |                          |
|                                   |             |            |               |                          |
|                                   |             |            |               |                          |
|                                   |             |            |               |                          |
|                                   |             |            |               |                          |
| Implementation and services total |             |            | Service total |                          |
| Subtotal                          |             |            | Sub-total     |                          |
| VAT                               |             |            | VAT           |                          |
| Total Due                         |             |            | Total due     |                          |

## Fees and payment terms

|                     |                   | Payment frequency             | Standard Terms reference |
|---------------------|-------------------|-------------------------------|--------------------------|
| Initial fee         | <u>See above</u>  | <u>Single upfront payment</u> | <u>Interpretation</u>    |
| Ongoing licence fee | <u>See above</u>  | <u>Annually</u>               | <u>Interpretation</u>    |
| Consultancy fee     | <u>See above</u>  | <u>Single upfront payment</u> | <u>Interpretation</u>    |
| Hosting fee         | <u>See above</u>  | <u>Annually</u>               | <u>Interpretation</u>    |
| Initial fixed term  | <u>Fixed term</u> | <u>N/A</u>                    | <u>Interpretation</u>    |

## Multi-year licence

|                            |                                                |                                                |
|----------------------------|------------------------------------------------|------------------------------------------------|
| Not applicable             | <input type="checkbox"/> Multi Year 1 checkbox |                                                |
| Paid upfront               | <input type="checkbox"/> Multi Year 2 checkbox | <u>Single upfront payment</u>                  |
| Paid in agreed instalments | <input type="checkbox"/> Multi Year 3 checkbox | <u>Annually</u><br><u>(See attached quote)</u> |

## Hosting by Distributor

|                             |                             | Hosting system/platform | Hosting Provider    | Standard Terms reference   |
|-----------------------------|-----------------------------|-------------------------|---------------------|----------------------------|
| Not hosted                  | <input type="checkbox"/> NH | N/A                     | N/A                 | Schedule 2<br>Paragraph 21 |
| Distributor hosted software | <input type="checkbox"/> H  | Hosting platform        | lomart <sup>1</sup> | Schedule 2<br>Paragraph 19 |
| Uptime <sup>2</sup>         | 24/7                        |                         |                     | Schedule 5                 |
| Specifications              |                             |                         |                     |                            |
|                             |                             |                         |                     |                            |
|                             |                             |                         |                     |                            |

<sup>1</sup> Hosting services are provided through our partner, lomart. Prices are subject to supplier inflation. If the Customer contracts directly with lomart, M3 will invoice separately for maintaining the software on the server (see Fees and Payment Terms section).

<sup>2</sup> Subject to planned maintenance and upgrades.

## Information provisions

|                                                        |                                                                                                                    | Standard Terms reference |
|--------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|--------------------------|
| Information to be provided by the Customer             |                                                                                                                    |                          |
| 90 days prior to each Renewal Date                     | As per Standard Terms and Conditions                                                                               | Clause 3.1               |
| No. of Housing Units/Assets at date of Order           | Housing units                                                                                                      | Clause 3.2               |
| Number of Users at date of Order                       | Users                                                                                                              | Clause 3.2               |
| Variation to instructions for processing Personal Data | N/A                                                                                                                | Clause 13.2              |
| Distributor postal address                             | As stated in the "Parties" section above.                                                                          | Clause 18.1              |
| Distributor email addresses                            | <a href="mailto:sales@m3h.co.uk">sales@m3h.co.uk</a> or <a href="mailto:accounts@m3h.co.uk">accounts@m3h.co.uk</a> | Clause 18.1              |
| Customer postal address                                | As stated in the "Parties" section above.                                                                          | Clause 18.1              |
| Customer email address                                 | Customer email                                                                                                     | Clause 18.1              |

## This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

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## Acceptance or Signatures

This Contract is formed by the Customer accepting the Contract by clicking the “Accept” button if the form is being completed online, or by clicking “Accept” in response to an email containing the completed Order form. Alternatively, where the Parties decide to do so, the Parties can set out their signatures below to indicate acceptance of the Contract.

The Date of the Contract is the date on which the Customer clicks on the “Accept” button or (if the Contract is to be signed) the date on which the last Party affixes its signature to the Contract in the boxes below.

### Signed by Distributor:

### Signed by Customer:

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**Name: Signer name**

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**Name: Customer name**

**Job title: Signer job title**

**Job title: Customer job title**

**Date: Signing date**

**Date:**