

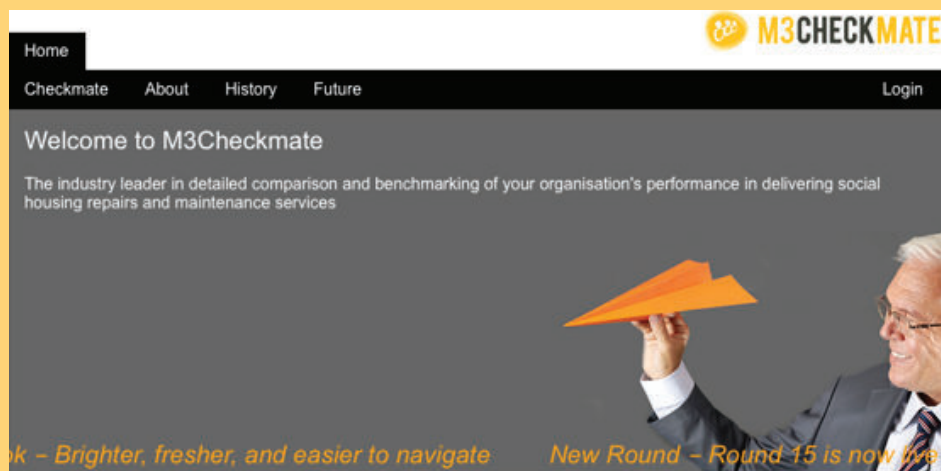


VALUE FOR MONEY AND PERFORMANCE INFORMATION AT YOUR FINGER TIPS

M3Checkmate Repairs Evaluation Service is a dynamic online tool for comparing, assessing and reporting on the cost and performance of your repairs and maintenance operation. As soon as you enter your data it is validated and you are able to see and compare your results against other organisations. There is no waiting for a report to be written and sent to you some time later.

LAUNCH OF THE NEW M3CHECKMATE WEBSITE

The new M3Checkmate website went live on 2 June 2014. A major refresh, making the website brighter, fresher and easier to navigate, M3Checkmate still delivers the same market leading analysis of your repairs and maintenance services.



You can explore our fully functional demonstration version by following this link: www.m3h.co.uk/checkmate

WHAT OUR USERS SAY ABOUT M3CHECKMATE

"There has never been a more important time to understand the value being delivered through our repairs and maintenance business. M3Checkmate provides us with a valuable insight, not only on how we are performing but also importantly, year on year market trend analysis."

The range of measures collected and number of organisations taking part means it provides a high degree of confidence, which is essential in the fight to continually drive improved value for money."

Richard Osborne,
WM Housing Group

"M3Checkmate provides you with the information that makes you ask the right question. The benefits are the satisfaction of being best in class and the focus to challenge in areas where process and performance can be improved."

Craig Geens,
Morlands HA

WHAT IS M3CHECKMATE?

An online tool that compares performance and costs of delivering social housing repairs and maintenance services. M3Checkmate shows the standards set by the very best providers. You can identify the specific areas of your service where performance and cost effectiveness could be improved.

WHAT ARE THE BENEFITS OF USING M3CHECKMATE?

The Homes and Communities Agency are focusing on the methods social housing providers are using to support and evidence they are delivering value for money services. The tools built into M3Checkmate are invaluable for ensuring that your service can meet these challenges and provide excellent customer services at an affordable cost.

WHO IS M3CHECKMATE FOR?

M3Checkmate is suitable for Registered Social Landlords, Local Authorities, Arm's Length Management Organisations and Joint Ventures. For organisations with an in-house service provider (ISP) M3Checkmate also measures the operational costs and management performance of direct service provision.

WHEN IS A GOOD TIME TO SUBSCRIBE?

A new round opened in April in readiness for inputting year end data for 2013/14 but anytime of the year is a good time to subscribe to M3Checkmate and evaluate your service. Online data entry and immediate dynamic reporting mean that you are not tied to deadline dates for data submission. *All data submitted is subjected to a robust validation process.*

WHAT DOES M3CHECKMATE COST?

M3Checkmate is very competitively priced according to the size of your organisation. Loyalty discounts are available for M3NHF Schedule of Rates license holders and subscription renewals. Please follow the link to obtain our up-to-date pricing.

www.m3h.co.uk/go/benchmarking/checkmate

COMPILING DATA IS SUCH A CHORE!

A lack of time and available resources to gather and input data is one of the main reasons that organisations fail to get the best use out of any benchmarking system. Late entry of data means that you get less time to assess your comparative results and make improvements before the next submission looms.

If you are finding it a struggle to gather the data and complete your submissions in a reasonable time, then we can help you get the most out of your M3Checkmate subscription by collecting your data and doing all the hard work for you.

You will gain much more out of your subscription by having the data entered quickly and you can then take best advantage of the benefits that being an M3Checkmate subscriber provides.

Our cost effective data collection service means that we will collect your data, enter and validate it allowing you to get results within days. Our fixed price costs start at just £1000 + VAT.

A recent user told us "The M3Checkmate team visited our offices, we provided them with the raw data, they did all the hard work, gave us the opportunity to review the completed entry prior to final submission. We were given our login a few days later and were able to extract reports and comparisons immediately."

WHAT OUR USERS SAY ABOUT M3CHECKMATE

"M3Checkmate has proved to be an excellent source of information from which to benchmark all aspects of our service with our peers in order to drive efficiencies and improve services year on year."

Stewart Gayden,
Greensquare Group





A PERFORMANCE TOOL FOR GROUPS AND CONSORTIA

Feedback has shown that some groups and consortia wish to 'ring fence' their performance results from the wider national picture.

M3Checkmate has always had the facility to select results by user defined peer groups which can suit most requirement but we are now able to offer a new service that can be tailored and branded to suit the requirements of groups and consortia. We can provide a bespoke range of KPI's and PI's to measure against whilst also maintaining compatibility against M3Checkmate's national database if required.

If your group or consortia are interested in this service please use the contact information at the end of the newsletter.

FOR MORE INFORMATION

PLEASE CONTACT:

Tim Wilson
Chief Executive
m: 07850 739274
e: tim.wilson@m3h.co.uk

or

Nick Wood
Director
m: 07888 700576
e: nick.wood@m3h.co.uk

M3Checkmate is part of the M3 family of products and services and is managed by **M3 Consultancy LLP**.



M3CHECKMATE

Evaluate your repairs service

Round 15 is open
subscribe now and get a
robust assessment of your
service performance.

Subscription details available
on our website:
www.m3h.co.uk/checkmate

Registered office:

M3, Three Kings,
23 Commonside East,
Mitcham, Surrey, CR4 2QA